



GEORGIA BUREAU OF INVESTIGATION

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Christopher E. Hosey
Director

GBI CRIME LAB OPERATIONS BULLETIN 2024-02 INTERRUPTION IN OPERATIONS JUNE 24 – JUNE 28, 2024

For the past several months, the GBI Crime Lab has been working behind the scenes preparing to migrate our information management system to a newer version. This upgrade to our system will create a more robust and stable IT environment for our lab system and customers. We have reached the most critical stage in this project that will require a complete migration and cutover from the old software to the new system. **This switchover will begin on June 24, 2024, and end on June 28, 2024.** Normal operations and services will not be available at any lab location during this stage, please plan accordingly for this time.

During this period, the submission form and report websites will be available, however we ask that you do not submit or pick up evidence from the lab except in an extreme emergency. An example of an extreme emergency would be an Amber Alert situation involving a child in imminent danger, the forensic work will lead to the identification of the assailant. Routine requests for testing (including priorities/expedites) will not be accepted during this time, only extreme emergencies. An example of a routine priority would be a request to expedite testing for court needed in 60 days. Furthermore, no crime lab reports will be issued between June 24 – 28, 2024.

Normal operations and services will resume July 1, 2024.

We apologize for any inconvenience this interruption in service may cause. This upgrade will improve performance and eliminate the cause of system outages in recent years. Please contact the discipline or laboratory manager if emergency assistance is needed.

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We appreciate your cooperation and understanding as we work to continue to improve our laboratory system and quality of service.



Cleveland L. Miles
Division Director
GBI Division of Forensic Sciences